

Disney REWARDS insider

Winter 2019

STORIES AND TIPS TO
GET THE MOST OUT OF
YOUR REWARDS



SEASON'S
GREETINGS

In This Issue

Add Sparkle to Your Holiday Memories with your Disney® Visa® Card.

We think memories of times spent together are the best gifts you can give. In this edition of Disney Rewards *insider*, we're celebrating the ways your Disney Visa Card can help you make your holiday memories shine. We've even added to the magic with Disney gift tags to bring an extra touch of Disney fun to your packages. Be sure to check them out at the back of the issue. May the merry memories you make this season last a lifetime!

Pages 4 & 5 JINGLE AROUND WALT DISNEY WORLD® RESORT

Celebrate at Walt Disney World® Resort with holiday parades, shows, fireworks spectaculars and more.

Pages 6 & 7 MERRY MAKEOVERS AT THE DISNEYLAND® RESORT

Find out how the Disney magic-makers turn attractions at the Disneyland® Resort into the most sparkling place on Earth.

Pages 8 & 9 LOAD THE SLEIGH WITH DISNEY DELIGHTS

Help Santa wrap up smiles with the perfect gifts for all the elves on your list at Disney store and shopDisney.com.

Pages 10 & 11 CREATING THE WORLD OF FROZEN 2

Discover how Disney artists brought the world of *Frozen 2* to life. In theaters November 22nd.

Pages 12 & 13 WHAT MAKES D-O TICK?

Meet D-O, the new little droid appearing in *Star Wars: The Rise of Skywalker* on December 20th.

Page 14 GIVING T.O.T.S. A VOICE

Vanessa Williams talks about creating the voice of Captain Beakman on Disney Junior's T.O.T.S.



Page 15 GLIDE INTO A NEW ADVENTURE

Become part of the show in the new interactive performances at *Disney On Ice presents Road Trip Adventures*.

Page 16 ONE DAY AT DISNEY

An intriguing new book of photos and interviews offers fascinating insights into a typical day for the people who make Disney magic.

Page 17 CARDMEMBER LIMITED-TIME OFFERS

Celebrate the season with exclusive Cardmember offers including 20% off tickets to *Disney On Ice* performances, 20% off select purchases at Disney store and shopDisney.com and more!



Visit DisneyRewards.com to manage your Disney Rewards Dollars, see the latest Cardmember offers and much more!!



DID YOU KNOW?

All the Festival of Holidays food is prepared in a 10,000 square-foot kitchen located in the Park.

A Very Foodie Holiday

Celebrate traditional tastes and new culinary experiences at the Festival of Holidays at *Disney California Adventure*® Park November 8th to January 6th.²

Where can you taste a turkey and stuffing tamale, try Reuben tater tots with Russian dressing or sip a warm chocolate peppermint float? It's all on the menu at the Disney Festival of Holidays at *Disney California Adventure*® Park at the *Disneyland*® Resort.

Now celebrating its fourth year, the Festival features eight marketplace kiosks offering food inspired by five different cultural holidays including Christmas and Navidad, Kwanzaa, Diwali and Hanukkah. "We bring back some Guests' favorites every year, as well as introducing new menu items," says Gary Maggetti, General Manager, *Disney California Adventure*® Park West. "We also include lots of kid-friendly food!" Guests will also find entertainment and kids' crafts representing different cultural holiday celebrations.

"It's exciting to marry foods from various cultures and watch Guests experience them," says Jim Weita, Chef de Cuisine, *Disneyland*® Resort. "We are always looking for innovative combinations and ways we can put a little Disney magic into each dish. For



instance, this year we're introducing a Shepherd's Upside Down Pie with Mickey-shaped puff pastry. It's not only delicious, it also has that playful Disney touch."

"The best way to experience the Festival is with the Sip & Savor Pass," says Maggetti. The pass offers eight tear-off tabs good on marketplace menu items, including desserts and non-alcoholic specialty beverages. "Another option is that Guests can go to one location to order everything they want to try from any marketplace kiosk in the Festival, pay for it all at one time and then pick up their orders from the other kiosks whenever they want that day. It makes it much easier for Guests to try a lot of tastes. This

year, I'm especially excited that we've expanded the Festival to several of the Park restaurants, including the Pacific Wharf Café, Sonoma Terrace and Cocina Cucamonga," Maggetti says.

"Food is a way of connecting people," Maggetti concludes. "The Festival is an opportunity to celebrate each other's traditions. It's a celebration of the things that make us different, and the things that unite us."

To learn more about holiday happenings, visit Disneyland.com/Holidays.



WHEN BACK AT YOUR *DISNEYLAND*® RESORT HOTEL, TAKE ADVANTAGE OF CARDMEMBER SAVINGS OF

10% off

SELECT DINING LOCATIONS MOST DAYS when you use your Disney Visa Card.^{3,4}



Jingle Around the World

Lights and music, laughter and magic. Here's where to experience jingle-jolly, holiday fun throughout *Walt Disney World*® Resort.²

MAGIC KINGDOM® PARK

This year, there's a special surprise for partygoers at Mickey's Very Merry Christmas Party, a separately-ticketed event on select nights in November and December. A brand-new fireworks extravaganza entitled Minnie's Wonderful Christmastime Fireworks, will light the sky above Cinderella Castle. "It's the first time we've featured Minnie Mouse in a fireworks display," says Kate Pappas, Managing Producer for Disney Parks Live Entertainment. "The new show includes a gorgeous new score of holiday songs. Another exciting aspect is that the show has been designed so Guests can enjoy it from anywhere in the Park." Be sure to also check out Mickey's Once Upon a Christmastime Parade and enjoy complimentary cocoa and cookies while you view a beloved party tradition.

"I'm especially excited about attractions we've enhanced for the first time," Pappas says. "Guests on the Tomorrowland Speedway will see holiday vignettes and special lighting. At Space Mountain, synchronized holiday lights dance along to a hard-rock-style holiday score. The Mad Tea Party features a holiday soundtrack and a light show." Then head over to *Monsters, Inc.* Laugh Floor for a hilarious new show that gives you a look at the holidays from the monsters' point of view.

DISNEY SPRINGS®

Dazzling decorations, festive entertainment and delicious holiday treats await you at *Disney Springs*®. Shopping for special gifts for friends and family? Use the convenient *Disney Springs*® Gift Guide to help fill your sleigh. You'll find limited-time holiday merchandise that's perfect for the Disney fans on your list. While you shop, enjoy watching toy soldier still walkers, living statues in holiday attire and carolers who add color, laughter and music to your vacation. Then take time to walk the Christmas Tree Trail which features more than 20 trees themed to Disney Characters and films, visit the jolly old elf at Santa's Chalet and join Stitch's Holiday Gift Hunt to earn a surprise. Use the online guide at [DisneySprings.com/gift-guide](https://disneysprings.com/gift-guide) to find something for everyone on your list.



EPCOT®

Experience the *Epcot*® International Festival of the Holidays presented by AdventHealth, where you can join in a Las Posadas ceremony at the Mexico pavilion, sing carols with Father Christmas in the United Kingdom pavilion and meet Santa Claus and Mrs. Claus at Santa's Village near American Adventure among other fascinating celebrations at every World Showcase pavilion.

Make time to see the entrancing Candlelight Processional, which occurs three times nightly. The moving pageant has been a tradition at *Walt Disney World*® Resort since 1971. It includes choristers, musicians, beautiful lighting and a dramatic re-telling of the story of the first Christmas by a celebrity host. Other things for your fun list should include Chip & Dale's Christmas Tree Spree Scavenger Hunt, the Holiday Cookie Stroll and shopping for unique gifts at the Holiday markets throughout the Park.



DISNEY'S ANIMAL KINGDOM® THEME PARK

"We are thrilled to be celebrating the holidays for the first time in every land at *Disney's Animal Kingdom*® Theme Park," Pappas says. "It's been an interesting challenge to blend the holidays with the world of animals and nature. We're telling the season's story by focusing on winter animals." Luminarias of animals light the rooftops. Puppeteers with animal puppets stroll through Discovery Island and at night, the awe-inspiring Tree of Life shimmers with twinkling vignettes, including baby animals experiencing snow for the first time.

Various parts of the Park celebrate an aspect of the holidays. In Pandora, favorite holiday traditions have been transported from Earth to Pongu Pongu. Asia is resplendent with flowers and lanterns, while Donald Duck and his pals have decorated DinoLand, U.S.A., to set the stage for Character Experiences you won't want to miss.



ENJOY SAVINGS OF

10% off

select dining locations
most days at *Walt Disney World*®
Resort—treat yourself!⁴

DISNEY'S HOLLYWOOD STUDIOS®

Uh-oh! Santa is missing and it's up to elves, Wayne and Lanny, to get him back in time for Christmas Eve. That's the theme of Jingle Bell, Jingle BAM! a nighttime spectacular at the Chinese Theater in *Disney's Hollywood Studios*®. Lasers, projections, music and fireworks take Guests on a jolly adventure as the two elves search for Santa. Indulge yourself with delicious holiday treats and reserved seating with the separately-ticketed Jingle Bell, Jingle BAM! Holiday Dessert Party that serves up holiday goodies and even a chance to mingle with a Disney Character!

Toys are top of mind during the holidays, and who would know more about decorating with his toys than Andy? Check out Toy Story Land to see how he has decked it out in festive fashion. "We really enjoy thinking like Andy," Pappas says. "We asked ourselves how he would decorate using things from his toy chest and around the house. It's all very playful and imaginative—just like he is!"

As evening falls, be sure to see The Hollywood Tower transform into Sunset Seasons Greetings, a spectacular visual treat. "Aaaah" inspiring laser effects, projections and falling snow transform the exterior into a winter wonderland as stories unfold of Mickey and Minnie, favorite *Toy Story* pals and Olaf celebrating the holidays.



Merry Makeovers at the Disneyland® Resort

Have yourself a very sparkly visit at the Disneyland® Resort, where imagination and creativity turn attractions into a holiday wonderland.²

“It’s become a tradition for Guests to come to the Disneyland® Resort to experience the holiday décor and entertainment,” says David Duffy, Director of Creative Development & Production for Disney Parks Live Entertainment. “We are always adding subtle new touches and new ways to surprise and delight our Guests. It’s our holiday gift to them, and we’re so proud of it.” Here’s a glimpse of what festive fun awaits this season.

1 SLEEPING BEAUTY CASTLE

“Sleeping Beauty Castle tells a story about snow,” Duffy explains. The turrets of the Castle are covered in snow and embedded with around 215,000 lights. Overall, there are thousands more lights on the structure, including glistening icicles that hang from the Castle eaves and colorful strands of traditional Christmas lights. “We have to specially commission many of the lights to get the length we need,” Duffy says. Subtle lighting and projections illuminate the Castle during the Believe in Holiday Magic fireworks show and “snow” falls gently on Main Street, U.S.A.



1

2 “it’s a small world” HOLIDAY

More than 60,000 lights sparkle on the façade and approximately 250,000 lights twinkle on the landscaping. Holiday music plays inside where the world’s children are costumed for the holidays and thousands of feet of garland adorn the interior along with festive props. Installing the décor takes about four weeks of teams working through the night. Be sure to be at the “it’s a small world” Plaza during the evening where every 15 minutes or so, the façade comes to brilliant life with projected images dancing and marching to a lively Christmas song medley.



2

DID YOU KNOW?
Guests can enjoy great views of the fireworks at Rivers of America and “it’s a small world” Plaza.

3 CARS LAND

For a humorous take on the season, race over to Cars Land at Disney California Adventure® Park, where the Cars have decorated Radiator Springs in their own unique way. Garlands of green air filters and holiday wreaths formed by giant white-wall tires are just the start. The Cars have sculpted their version of a snowman, a 7-foot-tall Snowy the Snow Car and created custom Christmas trees. Mater’s tree is made from junk and Flo’s 9-foot-tall tree consists of stacked oil cans. There’s more, of course, but we don’t want to spoil the surprise.



3

4 HAUNTED MANSION HOLIDAY

Since 2001, the Haunted Mansion Holiday, inspired by Tim Burton’s *The Nightmare Before Christmas*, has invited Jack Skellington and his crew to bring their own brand of celebration to this attraction. “It’s a unique combination of the storytelling from the film and the storytelling of the attraction,” Duffy says. While you’re experiencing the “scariment” inside, be sure to look for the gingerbread house in the ballroom scene. “It is different every year,” Duffy says. “We start thinking about the theme for it almost six months in advance and it takes weeks to create.”



4



CARDMEMBERS RECEIVE

15% off

the regular price of the “Holiday Time at the Disneyland® Resort” Guided Tour (offered seasonally).⁵

Must-Have Gift Guide



WRAP IT UP WITH FESTIVE GIFT TAGS
See Inside Back Cover

Tuck these toys from Disney store and shopDisney.com beneath your tree and watch magical playtime begin. Give your budget a gift, too, with savings when you use your Disney Visa Card.

1 RIDE FOR ADVENTURE

Sheriff Woody's ready to round up some fun! This interactive talking action figure stands 15" tall and speaks 10+ phrases. He even interacts with other *Toy Story* talking toys (sold separately).



2 TAKE A SPIN

Lightning McQueen will tear up the track as a 6" remote control car. The steering wheel control is designed for young hands. Goes forward, backward and spins!



3 FEEL THE POWER

Your *Avengers* fan can relive epic movie moments and make new adventures with this Thanos Talking Action Figure. With the villainous Titan, playtime fun is a snap!



4 SISTERS FOREVER

When your *Frozen* fan gets this Elsa and Anna doll set, she won't want to "Let it Go!" Each doll is beautifully costumed and stands 11 1/2" high.



5 MAKING A SPLASH

Adorable 8-piece bath toy set features Minnie Mouse's pup Fifi, who's ready for good clean fun. Working faucet and sprayer, plus Fifi changes color in warm water!



6 PRETTY AS A MERMAID

This Ariel Vanity will make your princess feel as if she's part of Ariel's world. Plays music and sound effects. 15 pieces include pretend makeup and hair accessories.



7 THE CIRCLE OF HUGS

You'll roar with pride when cuddling up to this Simba plush. Standing 11" high, he just can't wait to be yours!



8 PRETEND TIME FUN

Little chefs can pretend to whip up something yummy with Mickey Kids Kitchen. Features light up burners and fun cooking sounds, Mickey apron, ears and gloves.



9 ALL ABOARD

Get on track for building fun with this Disney Train and Station Playset by LEGO. Featuring Mickey and his friends at a Disney Park, this playset includes 2,925 pieces. Ages 12+.



10 WINTRY WONDER

Imagine how cool playtime can be with this Arendelle Castle which includes Elsa, Anna, Olaf, Kristoff and Sven figures.



11 REIMAGINED FUN

Let your imagination run free with this set of 14 5" dolls (only five shown) featuring favorite Disney Characters as they may have looked as children.



12 TOYING AROUND

Toy Story 4 fans can reenact their favorite movie scenes with this Mega Figure set featuring 20 Characters (up to 4 1/2" tall) including the new playroom star Forky!



13 BIBBIDI BOBBIDI WOW!

Imagine the magical times ahead for your dreamer! The Deluxe Carriage Gift Play Set comes with a 12" Cinderella doll and a horse. Light-up feature!



14 THE FORCE IS WITH YOU

Choose the dark side with the *Star Wars: The Rise of Skywalker* Deluxe Figure Play Set—The First Order. The set comes with 10 figures including Kylo Ren and a Sith Trooper.



10% off

SELECT PURCHASES

at Disney store or shopDisney.com
when you use your Disney Visa Card.®

Creating the World of *Frozen 2*

Discover the artistic challenges and joys of creating the beautiful world of *Frozen 2* in theaters, November 22nd.



“Art direction sets the tone and mood of the story. It creates the world audiences live in when they see the film.”

- David Womersley, Art Director Environments, *Frozen 2*

When Elsa goes with Anna, Kristoff, Olaf and Sven to discover the secret behind her magical powers, she sets out on a dangerous journey far from Arendelle to an ancient forest locked in perpetual autumn in an enchanted land. In creating the world of *Frozen 2*, Lisa Keene, Co-Production Designer and David Womersley, Art Director Environments, made their own artistic journey from the original film’s wintry world of snow and ice to one of vivid fall colors and fire.

has to be organized and purposeful. When you’re filming a live-action movie, you get a lot of stuff for free,” Keene explains. “The sky, trees, clouds. It’s just there. In an animated film, everything from rocks to trees and leaves has to be designed. It has to be placed very carefully. We studied the way the artist Eyvind Earle (*Sleeping Beauty*) grouped trees almost as if they were living on individual islands so we could orchestrate and organize the flow.”

The team benefited greatly from their original research trip to Norway for *Frozen*. “We had so much reference to work with from that first trip,” Womersley says. “I think

“In *Frozen*, the landscape had a crisp, graphic look,” Keene explains. “We were working with a palette of jewel tones and winter hues, whites, blues, lavenders—‘snow colors.’ In addition, there are a lot more structures in the first film: the village, the castle, Elsa’s ice palace, Oaken’s Trading Post, which gave a more architectural feel to the film. In *Frozen 2*, we have a fall palette. There is also much less architecture and much, much more landscape.”

ROCKS, TREES AND LEAVES

“In addition, because the group is traveling, more of the story takes place outside,” Womersley says. “From a designer’s point of view, creating a natural, organic landscape is very challenging. In nature, everything you see is accidental—it has just grown there,” Keene points out. “But in a film, everything



we photographed every rock and tree in the country!” Womersley and Keene also worked closely with a Norwegian botanist to determine what plants were appropriate for the autumn season. “We wanted the forest to feel enchanted, so we used a lot of Aspen—they have silvery trunks and beautiful canopies.”

BUILDING ON THE PAST

“You develop your design rules very early,” Womersley says. “Our production designer, Michael Giaimo, was very specific about what he wanted to see in the world. We folded that into everything. We wanted to give the film a distinct identity while still relating it to the first film. *Frozen 2* had to feel like part of the same world as *Frozen*.”

“*Frozen 2* has been a very complex film,” Womersley says. “There’s a lot of new territory to cover. We were really lucky to have the foundation of *Frozen* to begin with. It would have been extremely challenging to start from scratch.”

“We have an amazing team and we like working together,” Keene adds. “We enjoy each other’s company and we understand each others’ artistic approach. We have been very immersed in *Frozen* for years now and have a thorough knowledge of the world. And we’ve worked together so much, we often know what each other is thinking almost without speaking. It’s as if we can ‘finish each other’s... sandwiches,’ as Anna would say.”



Disney REWARDS at AMC

Use your Disney Rewards Redemption Card to redeem Disney Rewards Dollars toward Disney movie tickets at [AMCTheatres.com](https://www.amctheatres.com) or on the AMC mobile app. To learn more, visit [DisneyRewards.com/AMCTheatres](https://www.DisneyRewards.com/AMCTheatres).

Everything You Need to Know About D-O

Fourteen lovable inches of fun, D-O is charged up to steal hearts in *Star Wars: The Rise of Skywalker* on December 20th.

There's a new droid in town, and he might just prove to be the most endearing newcomer to the galaxy. "In some ways, D-O is a toddler," says Neil Scanlan, Creature & Droid Supervisor. "He has a mono wheel, so it's difficult for him to balance, and he's a bit wobbly like a young child. He's also not super confident about his abilities and he often doesn't quite understand what he's supposed to do. He tries to make up for it by being slightly cocky. He wants to impress the others, so he over compensates. It makes for some very funny moments."

A SWEET RELATIONSHIP

"But what I love best is the relationship between D-O and BB-8. BB-8 finds D-O off in a corner. He's covered in dust and cobwebs and has run out of charge. BB-8 recharges him and when D-O wakes up he imprints on BB-8 immediately. From that moment on, D-O is completely and utterly enthralled by BB-8. He follows him around like a baby duckling following its mom and tries to mimic him—even when he doesn't quite know what BB-8 is doing. BB-8 loves it! You can see moments of parental responsibility, pride and nurturing. It's the first time we see a droid drawn to and mentoring another droid. It's a very sweet relationship."

CREATING A DROID

Scanlan credits the concept of D-O to Director J.J. Abrams. "We were very much influenced by J.J.'s ideas. Even D-O's cone-shaped head is influenced by 'Spy vs. Spy' a series which was very influential for J.J. as a young boy."



"To create our droids, the team looks at objects like vacuum cleaners and industrial equipment because the world of *Star Wars* is made from stuff from the real world but mixed together in unique ways. We also make sure that we've created a little backstory of what that droid's function is, for instance, cleaning the desert. Because even when the film is finished, these characters show up in other formats like books and comic books. We love coming up with these wacky ideas of what each of them can do, although I don't think D-O's function has been decided yet—except to attach himself to BB-8. It's fun because there are so many things you can come up with, you never run out of ideas."



THRILL YOUR STAR WARS FANS BY BRINGING D-O HOME AND GET

10% off

SELECT PURCHASES AT DISNEY STORE AND SHOPDISNEY.COM.®

NAME THAT DROID

Where do the names come from? "Naming conventions in *Star Wars* are well established," Scanlan explains. "We refer back to those and also to the experts at Lucasfilm and stay within the conventions. The droids always have a name or number or initials. Sometimes they're named in the script or during the actual production. Sometimes we'll have a bit of fun and put the initials of someone on the team at the end of a name. And sometimes, it's just what sounds good to us! J.J. Abrams came up with the name D-O, and it seems to fit him. It sounds sort of sweet and innocent, the way a child might say something."

A TOUCH OF THE HUMAN

"When we're creating droids, we try to find a human aspect and give them individual personalities so they feel like people. They're not mechanical, mindless creations or impersonal entities. They are active members of society in the *Star Wars* world, with their own jobs, personalities, mannerisms and quirks. Sometimes we'll add a characteristic from a person we know. I think that's why the audience relates to the droids. They always have a little something that reminds you of someone you know. We often think of them as children. They're very real to us. I can't wait to see the audience meet D-O. When we did our first shot of D-O waking up, he won our hearts. It's truly a golden moment."



"I'm always happy when I get a call from Disney to work on a project. It feels like coming home."

- Vanessa Williams
Voice of Captain Beakman

Learning to Speak Stork

Award-winning actress and vocalist, Vanessa Williams, talks about the joys of voicing Captain Beakman on Disney Junior's T.O.T.S.

Vanessa Williams is certainly no stranger to the microphone. But Disney Junior's T.O.T.S. (Tiny Ones Transport Service) is the first time she's lent her rich, warm voice to a stork. The new series which debuted in June of this year on Disney Junior, features the hilarious adventures of Pip and Freddy a tenacious penguin and a kind flamingo, who are the only non-stork delivery birds in training at T.O.T.S. The junior flyers who deliver baby animals from the nursery to their forever families around the globe report to Captain Beakman, their firm, but kind, head of the service.

"When you're creating a character's voice, it's essential to find the right tone," Williams explains. "Captain Beakman is authoritative and strong, but if you do that too strongly it is too aggressive for children. My challenge was to find a marriage between sounding no-nonsense but also nurturing enough that Captain Beakman is believable as the mother of a baby kitten she has adopted. It's trial and error. You have to explore to find your character, just as in a live-action film." One of the aspects of the role Williams particularly enjoys is—naturally—the opportunity to sing! "Captain Beakman has musical numbers which gives me an opportunity to show more of my talents, which is a lot of fun."

Williams records everything from her home base in New York City. "When we get to a particular episode I get a synopsis, and the soundtracks of the other children who have recorded. They are wonderful, by the way. The producer is sitting next to me, giving me direction about what they had in mind for the vocal tone and emphasis."

"I love the world of T.O.T.S." says Williams, who has four children. "The show is fun, it's funny, and it teaches great life lessons about problem solving." The famed performer also loves working on Disney and ABC projects. "I have a long history with the Walt Disney Studios and ABC," she says. "I feel like part of the family."



CARDMEMBERS SAVE

10%

EVERY DAY ON SELECT PURCHASES.

Find a forever home for some T.O.T.S. merchandise from Disney store and shopDisney.com.

Immerse Yourself in Adventure

Audiences will participate as never before when they attend *Disney On Ice presents Road Trip Adventures*.

Remember the family road trips you took as a kid? That sense of adventure, family togetherness and fun was the inspiration for *Disney On Ice presents Road Trip Adventures*. The creative teams at *Disney On Ice* have pulled out all the stops to make sure this adventure is one your family will never forget. "This is the most participatory and innovative production in *Disney On Ice's* history," says Nancy Hutson, Associate Producer and Director of Production, *Disney On Ice*.

CLOSER THAN EVER

"*Disney On Ice* performs all over the world, and the arenas are massive," Hutson says. "One of our major goals was finding new ways to bridge the gap between the audience and performers. We're using more space, including the ice floor, the air and the aisles, bringing the action closer to our guests."

Every production number features new ways to involve the audience. One of the show aspects Hutson is most excited about is the Magic Mobile, a vehicle that will transport 10 to 12 audience members at a time around the ice to meet some of their favorite Disney Characters. "The Magic Mobile makes six trips on the ice, so by the end of the show, a total of 60 plus audience members will have been involved in the trip," Hutson explains.

FOUR NEW DISNEY STORIES COME TO LIFE

"Audiences will see four new Disney stories come to life on the ice for the first time," Hutson says. "*Mary Poppins Returns* features a very acrobatic lamplighter sequence that includes BMX bike riders on the ice. During the *Toy Story 4* segment there's a lot of audience interaction, including an opportunity to play horseshoes with Jessie. Another first for us is Elastigirl's bungee act for the *Incredibles 2* segment. And the Prince Ali Ababwa parade, inspired by the *Aladdin* live-action film, comes complete with a camel float."

NEW TECHNOLOGY FOR NEW MAGIC

"We're using immersive LED video walls to bring the stories to life in a way that's never been done before," Hutson explains. "We've created amazing three-dimensional projected environments on 11 separate LED walls and the skaters will perform inside them. You feel as if you've entered the world of each story."

MAKING MEMORIES TOGETHER

"My favorite part of any *Disney On Ice* show is being in the arena and watching the faces of children. I think parents want to share experiences with their families where they can make personal connections and memories," Hutson says. "There's nothing better than live entertainment to do that."

Treat the family to a fun holiday outing with 20% savings on *Disney On Ice* shows. See offer on page 17.



DID YOU KNOW?

The Magic Mobile is one of the largest and most complex props ever created for a *Disney On Ice* show.

Making Disney Magic Every Day

Spend 24 hours with some unexpected Disney magic-makers in a fascinating new book, “One Day at Disney,” in stores December 3rd.



It happens while you're sleeping, playing with the kids, eating dinner or mowing the lawn. Whatever the time of day, someone, somewhere in the world is using their passion, expertise and imagination to create Disney magic. Now, a new book, “One Day at Disney,” highlights the fascinating work of employees through beautiful photographs and insightful interviews. You'll be intrigued by the unexpected jobs some of them do.



FASCINATING PEOPLE, FANTASTIC JOBS

“For every person you see onscreen, onstage or in our Parks and Resorts, there are hundreds of others working just as hard behind the scenes,” Walt Disney Company Chairman and CEO, Bob Iger says in his foreword to the book. “(They are) often in extraordinary, unique jobs that only exist at Disney and are essential to the moments, the memories and the ‘magic’ that have always defined this legendary company.”

READY, SET, SMILE

“We began by asking our Corporate Communications and PR groups, as well as others, to suggest employees with interesting jobs,” Wendy Lefkon, Editorial Director, says. “We then culled the list to those whose jobs were not only unique but would also be visually interesting. We ended up with 80 people around the world. In February of last year, the team staged 76 simultaneous photo shoots in 21 locations worldwide. We had crews everywhere—even at a college basketball game covered by ESPN,” Lefkon says. “Our

photography teams were spectacular. So was the writer, Bruce Steele, who conducted interviews with each and every one.”

A DAY FULL OF STORIES

“Because the concept was ‘a day at Disney,’ the book is organized by time of day—based on Pacific Time. Between 6 A.M. and 9 A.M. Kae Namiki is stage managing the Main Street Electrical Parade at Tokyo Disneyland while Cyril Soreau is entertaining Guests at *Disneyland*® Paris making beautiful Disney artwork from watermelons. And those are just two examples,” says Lefkon. The hours of the day—and the stories of dedicated people go on. From costumers and decorators, to character artists and veterinarians, everyone shares one commonality: their love for their jobs and their passion for Disney.

READ THE BOOK, WATCH THE SERIES ON DISNEY+

Later this year, a feature length documentary and a series of 52 short episodes inspired by the book will stream on Disney+. “This has been one of the most unique and satisfying Disney projects I’ve been involved with,” Lefkon concludes. “Walt Disney called employees Cast Members for a reason. We’re all part of the Disney show.” Give the Disney fans in your family a gift that’s a real page-turner. **Pre-order the book now and redeem your Disney Rewards Dollars to purchase “One Day at Disney” at shopDisney.com.** Visit shopDisney.com/onedayatdisney.



CARDMEMBER EXCLUSIVE

 Limited-time Offers



Save at Disney store and shopDisney.com With these exclusive Disney® Visa® Cardmember offers!

20% off select purchases⁷

Offer valid between November 12 - November 27, 2019. **Online promo code: JOLLYDRVC**

\$15 off select purchases of \$50 or more⁸

Offer valid between December 4 - December 15, 2019. **Online promo code: BRIGHTDRVC**

Visit DisneyRewards.com/HolidaySavings for an in-store coupon to take advantage of these offers at your local Disney store when you use your Disney® Visa® Card.



Save 20% on *Disney On Ice* tickets Celebrate the holidays with music, magic and memories.

Save 20% when you use your Disney® Visa® Card on up to eight (8) non-premium tickets to any *Disney On Ice* performance, **including weekends**, on-sale between November 1, 2019 and January 31, 2020.⁹

Access your special code at DOIDisneyRewards.com



Dine like a Spaniard! Enjoy the flavors of Spain

From José Andrés, Jaleo brings alive the spirit and flavors of Spain by showcasing the rich regional diversity of Spanish cuisine. Enjoy a complimentary Sangria Roja or tapas with tapas purchase (complimentary tapas of equal or lesser value up to \$12) when you use your Disney® Visa® Card to purchase. Located in *Disney Springs*® West Side. Offer limited to one per person per day. Offer valid through December 31, 2019.

Cannot be combined with any other discounts. Must use Disney® Visa® Card for payment and mention this offer.

Visit us at Jaleo.com



Free Travel Tumbler from Joffrey's Coffee & Tea Co.®

Purchase with your Disney® Visa® Card any three (3) artisan roasted Disney Parks & Resorts Specialty Coffees from Joffrey's Coffee & Tea Co.—the Official Specialty Coffee of *Walt Disney World*® Resort, the *Disneyland*® Resort and *Disney Vacation Club*®, and receive a free co-branded 16 oz. tumbler while supplies last. Offer valid through December 31, 2019.¹⁰

Cannot be combined with any other discounts. Must use Disney® Visa® Card for payment.

Visit Joffreys.com/DisneyVisa to order. **Promo code: DVTRIO19**

¹Disney Rewards Dollars: Disney Rewards Dollars are subject to the Disney Rewards Dollars Terms and Conditions for Disney Visa Credit Cards available at [DisneyRewards.com/Terms](https://www.DisneyRewards.com/Terms).

²Disney Theme Parks: Attractions and entertainment may be seasonal and are subject to change without notice.

³Disney Theme Parks & Resort Perks: Offers and offer elements including, but not limited to, participating locations and eligible items, are subject to availability and additional restrictions and exclusions, and may change or be canceled without notice. Must use your valid Disney Visa Card and/or Disney Rewards Redemption Card as form(s) of payment at the time of purchase for full amount of purchase to receive special offers. Merchandise discount may not be available for certain items and at certain locations including *Disneyland*[®] Resort and *Walt Disney World*[®] Resort Operating Participant locations and any other locations or kiosks that are not owned or operated by the owners of the *Disneyland*[®] Resort or *Walt Disney World*[®] Resort. To receive a merchandise discount, you must mention the specific offer. For entry into the Disney Character Experience or *Star Wars* Character Experience Photo Opportunities, must present your valid Disney Visa Card. Not valid in combination with other offers, discounts, promotions or with any previous purchase. Minimum purchase and/or separate admission may be required. Offers are for personal use only and may not be transferred or resold. Please visit [DisneyRewards.com/ParkPerks](https://www.DisneyRewards.com/ParkPerks) for full terms and conditions for each offer. Chase is not responsible or liable for fulfillment of these Disney Theme Park and Resort perks.

⁴Dining Savings at Disney Parks & Resorts: Offer and offer elements including, but not limited to, participating locations and eligible food and beverages, are subject to availability and additional restrictions and exclusions, and may change or be canceled without notice. Offer excludes alcoholic beverages, select new food and beverage offerings, merchandise, tobacco, room service, holiday buffets, tax and gratuity. Must use your valid Disney Visa Card and/or Disney Rewards Redemption Card at time of purchase for full amount of purchase. Discount valid at the following *Walt Disney World*[®] Resort restaurant locations: *Disney's Animal Kingdom* Lodge & Villas: Boma – Flavors of Africa, Jiko – The Cooking Place (see restrictions), and Sana'a; *Disney's BoardWalk* Inn & Villas: ESPN Sports Club and Flying Fish (see restrictions); *Disney's Caribbean Beach* Resort: Sebastian's Bistro; *Disney's Contemporary* Resort: The Wave... of American Flavors; *Disney's Fort Wilderness* Resort & Campground: Trail's End Restaurant; *Disney's Grand Floridian* Resort & Spa: Citricos (see restrictions), Grand Floridian Cafe, and Narcoossee's; *Disney's Old Key West* Resort: Olivia's Cafe; *Disney's Polynesian Village* Resort: Kona Cafe; *Disney's Port Orleans* Resort: Boatwrights Dining Hall; *Disney's Saratoga Springs* Resort & Spa: The Turf Club Bar and Grill; *Disney's Wilderness* Lodge: Whispering Canyon Cafe; *Disney's Yacht Club* Resort: Ale & Compass Restaurant and Cape May Cafe; *Disney's Animal Kingdom*[®] Theme Park: *Disney's Hollywood Studios*[®]: The Hollywood Brown Derby (see restrictions) and Hollywood & Vine (see restrictions); *Epcot*[®]: Biergarten Restaurant (see restrictions), Coral Reef Restaurant (lunch only), Le Cellier Steakhouse (lunch only), and Rose & Crown Dining Room (lunch only); *Magic Kingdom*[®] Park: Jungle Navigation Co. Ltd. Skipper Canteen; and ESPN Wide World of Sports Complex: ESPN Wide World of Sports Grill. For locations where it is noted to see restrictions, the discount does not apply to the following dates: 11/28/19, 12/24/19, 12/25/19, 12/31/19, 1/1/20, 2/14/20, 4/12/20, 5/10/20, and 7/4/20. Discount valid at the following *Disneyland*[®] Resort restaurant locations: *Disneyland*[®] Park: French Market and River Belle Terrace; *Disney California Adventure*[®] Park: Cocina Cucamonga Mexican Grill, Wine Country Trattoria, and Paradise Garden Grill; *Disneyland*[®] Resort Hotels: Steakhouse 55, Disney's PCH Grill and Storytellers Café. Discount valid at the following *Disney's Vero Beach* Resort restaurant location: Wind & Waves Grill. Subject to restaurant operating hours and closures. Not valid in combination with other offers, discounts or promotions. Separate admission may be required. Discount is for personal use only and may not be transferred or resold.

⁵Guided Tour Savings at Disney Parks: Offers and offer elements including, but not limited to, participating guided tours, are subject to availability and additional restrictions and exclusions, and may change or be canceled without notice. Must use your valid Disney Visa Card and/or Disney Rewards Redemption Card at time of purchase for full amount of purchase. Separate Theme Park admission required. Cardmember must participate in the guided tour. Guided tours can be booked for up to 10 total Guests (inclusive of the cardmember). Some guided tours have age and other restrictions. Not valid in combination with other offers, discounts, promotions or with any previous purchase. Guided tour reservations are for personal use only and may not be transferred or resold. Please visit [DisneyRewards.com/ParkPerks](https://www.DisneyRewards.com/ParkPerks) for a full listing of guided tours.

⁶Merchandise Savings at Disney Store: 10% off Restrictions: Offer valid only at Disney store and Disney Baby Store retail locations in the U.S. or orders placed online at [shopDisney.com](https://www.shopDisney.com). Not valid on purchases at The Disney Studio Store Hollywood & Ghirardelli Soda Fountain Shop, Disney Parks and Resort locations, including *World of Disney*[®] locations and My Disney Experience app, or any online platforms other than [shopDisney.com](https://www.shopDisney.com). Offer excludes taxes, Shipping & Handling charges, Disney Theme Park Passes, D23 Memberships, D23 Merchandise, gift cards or certificates, The Walt Disney Company Collectible Shareholder Certificate, 3-D printed merchandise, Subscription products, personalization, gift wrap and gift boxes, Aden & Anais, Alex and Ani, Art & Collectibles, Barbie Signature, Barefoot Dreams, Beats by Dre, Bésame, Blu-ray™, Books, CDs, Chiara Ferragni, Circle with Disney, Citizen Watch, COACH, ColourPop, CRISLU, Disney Designer Jewelry Collection, Disney Wisdom, *Disney Vacation Club*[®], Dooney & Bourke, DVDs, Electronic Toys, Enesco Busts and Figurines, Ethan Allen, Fantasy Flight Games, Freshly Picked, Garmin, Hanna Andersson, Jim Shore, kate spade, Kiehls, Le Creuset, LEGO, Lenox[®], Levi's, LILLEbaby, Limited Edition and Limited Release merchandise, Lionel, MagicBand, Marvel Legends Series, Master of Arts, Mickey: The True Original Exhibition, Milk Snob, New Balance, Nixon, Olszewski, Opening Ceremony, Otterbox Electronics, PANDORA, Pandora: The World of Avatar Mountain Banshee, Petunia Pickle Bottom, Pippa & Julie, Precious Moments, rag & bone, Rebecca Hook, RockLove, Roxy Girl, S.T. Dupont, Sentiments, Shinola, Sideshow Collectibles, Special Edition items, *Star Wars*: The Black Series, Starbucks, Steiff, Terez, Thomas Kinkade, TOMS, Tommy Bahama, Vera Bradley, Video Games, Vinylmation, Waddle, and items not in stock. Additional exclusions may apply. Offer cannot be combined with any other offer or discount except available shipping offers. No adjustments to prior purchases. Merchandise subject to availability. Prices subject to change without notice. Returns and exchanges will be subject to discount taken at time of purchase. Valid packing slip or receipt required for returns and exchanges. Must use your valid Disney Visa Card and/or Disney Rewards Redemption Card as form(s) of payment at the time of purchase for full amount of purchase. Promotion Code may not be redeemed for cash, sold, or altered. Internet distribution strictly prohibited. Use of offer or Promotion Code DRVCMEMBER constitutes acceptance of these offer terms. Offer may be canceled or modified at any time without notice. Visit [shopDisney.com/DRVCPerkDetails](https://www.shopDisney.com/DRVCPerkDetails) for the most current list of exclusions and any updates to these offer terms. Void where prohibited. Chase is not responsible or liable for fulfillment of this offer.

⁷Disney Store Offer: 20% off Your Purchase Promotion Restrictions: Valid November 12, 2019 (12:01 am PT) through November 27, 2019 (11:59 pm PT) on select, in-stock merchandise purchased at Disney store and Disney Baby Store retail locations in the U.S. or orders placed online at [shopDisney.com](https://www.shopDisney.com). Not valid on purchases at The Disney Studio Store Hollywood & Ghirardelli Soda Fountain Shop, Disney Parks and Resort locations, including *World of Disney*[®] locations and Shop Disney Parks app, or any online platforms other than [shopDisney.com](https://www.shopDisney.com). Offer excludes taxes, shipping & handling charges, gift wrap & gift box charges, personalization charges, Disney Theme Park Tickets, Disney Gift Cards & Disney Gift Card eGifts, The Walt Disney Company Collectible Shareholder Certificate, subscription products, art & collectibles, books & media (DVDs, Blu-rays, CDs & video games), electronic toys, limited edition, Make-A-Wish[®], special edition & limited release merchandise, talking action figures, and items from the following brands and collections: Aden & Anais, Alex and Ani, Barbie Signature Collection, Barefoot Dreams, Beats by Dre, Bésame, Circle with Disney, Citizen, COACH, ColourPop, CRISLU, Disney Designer Jewelry Collection, Disney Parks Designer Collection, Disney Wisdom Collection, *Disney Vacation Club*[®], Dooney & Bourke, Enesco, Ethan Allen, Fantasy Flight Games, Finn & Emma, Freshly Picked, Garmin, Hanna Andersson, Harvey, Jim Shore, kate spade, Le Creuset, LEGO, Lenox, Levi's, LILLEbaby, Lionel, MagicBand, Marvel Legends Series, Master of Arts, Mickey: The True Original Exhibition, Milk Snob, New Balance, Nixon, Olszewski, Opening Ceremony, Otterbox Electronics, Pandora Jewelry, Pandora: The World of Avatar Interactive Banshee Toy, Petunia Pickle Bottom, Pippa & Julie, Precious Moments, rag & bone, Rebecca Hook, RockLove, S.T. Dupont, Sentiments, Shinola, Sideshow Collectibles, *Star Wars*: The Black Series, Starbucks, Steiff, Terez, Thomas Kinkade, TOMS, Tommy Bahama, Vera Bradley, Vinylmation, and Waddle. Additional exclusions may apply. Offer cannot be combined with any other offer or discount except available shipping offers. **Free Shipping applies to Standard Delivery on orders of \$75 or more** sent to a single shipment address in the United States. Additional Shipping & Handling applies for select items or shipments to more than one shipment address. No adjustments to prior purchases. Merchandise subject to availability. Prices subject to change without notice. Returns and exchanges will be subject to discount taken at time of purchase. Valid packing slip or receipt required for returns and exchanges. Payment with valid Disney Visa Card and/or Disney Rewards Redemption Card is required. Promotion Code may not be redeemed for cash, sold, or altered. Internet distribution strictly prohibited. Use of offer or Promotion Code constitutes acceptance of these offer terms. Offer may be canceled or modified at any time without notice. Void where prohibited. Chase is not responsible or liable for fulfillment of this offer.

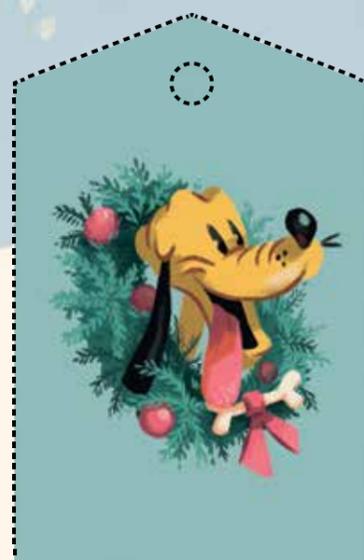
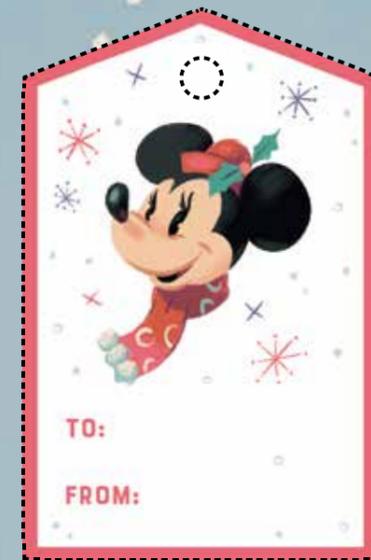
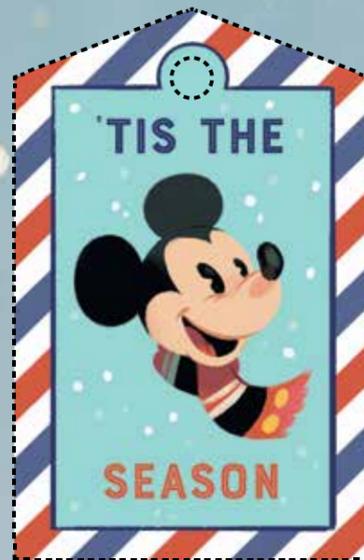
⁸Disney Store Offer: \$15 off \$50 or More Promotion Restrictions: Valid December 4, 2019 (12:01 am PT) through December 15, 2019 (11:59 pm PT) on select, in-stock merchandise purchased at Disney store and Disney Baby Store retail locations in the U.S. or orders placed online at [shopDisney.com](https://www.shopDisney.com). Not valid on purchases at The Disney Studio Store Hollywood & Ghirardelli Soda Fountain Shop, Disney Parks and Resort locations, including *World of Disney*[®] locations and Shop Disney Parks app, or any online platforms other than [shopDisney.com](https://www.shopDisney.com). \$15 off applies only to orders that include \$50 or more in merchandise purchased in a single order. Qualifying purchase threshold is based on pre-tax, post discount amount and excludes taxes, shipping & handling charges, gift wrap & gift box charges, personalization charges, Disney Theme Park Tickets, Disney Gift Cards & Disney Gift Card eGifts, The Walt Disney Company Collectible Shareholder Certificate, subscription products, art & collectibles, books & media (DVDs, Blu-rays, CDs & video games), electronic toys, limited edition, Make-A-Wish[®], special edition & limited release merchandise, talking action figures, and items from the following brands and collections: Aden & Anais, Alex and Ani, Barbie Signature Collection, Barefoot Dreams, Beats by Dre, Bésame, Circle with Disney, Citizen, COACH, ColourPop, CRISLU, Disney Designer Jewelry Collection, Disney Parks Designer Collection, Disney Wisdom Collection, *Disney Vacation Club*[®], Dooney & Bourke, Enesco, Ethan Allen, Fantasy Flight Games, Finn & Emma, Freshly Picked, Garmin, Hanna Andersson, Harvey, Jim Shore, kate spade, Le Creuset, LEGO, Lenox, Levi's, LILLEbaby, Lionel, MagicBand, Marvel Legends Series, Master of Arts, Mickey: The True Original Exhibition, Milk Snob, New Balance, Nixon, Olszewski, Opening Ceremony, Otterbox Electronics, Pandora Jewelry, Pandora: The World of Avatar Interactive Banshee Toy, Petunia Pickle Bottom, Pippa & Julie, Precious Moments, rag & bone, Rebecca Hook, RockLove, S.T. Dupont, Sentiments, Shinola, Sideshow Collectibles, *Star Wars*: The Black Series, Starbucks, Steiff, Terez, Thomas Kinkade, TOMS, Tommy Bahama, Vera Bradley, Vinylmation, and Waddle. Additional exclusions may apply. Offer cannot be combined with any other offer or discount except available shipping offers. **Free Shipping applies to Standard Delivery on orders of \$75 or more** sent to a single shipment address in the United States. Additional Shipping & Handling applies for select items or shipments to more than one shipment address. No adjustments to prior purchases. Merchandise subject to availability. Prices subject to change without notice. Returns and exchanges will be subject to discount taken at time of purchase. Valid packing slip or receipt required for returns and exchanges. Payment with valid Disney Visa Card and/or Disney Rewards Redemption Card is required. Promotion Code may not be redeemed for cash, sold, or altered. Internet distribution strictly prohibited. Use of offer or Promotion Code constitutes acceptance of these offer terms. Offer may be canceled or modified at any time without notice. Void where prohibited. Chase is not responsible or liable for fulfillment of this offer.

⁹Disney On Ice Offer: Offer valid 11/1/2019 to 1/31/2020 on non-premium tickets to any continental U.S. *Disney On Ice* show performance that is on-sale (not including early access/presale) during the offer period. Valid on up to eight (8) tickets per transaction. Internet access required to redeem code; not redeemable at any venue box office. Discounted prices exclude taxes, service charges and other fees. Discount is applied to the market price at point of purchase. Market prices can fluctuate based on factors affecting supply and demand. Tickets subject to availability. May not be combined with any other offer. Other restrictions may apply. Tickets using this offer must be purchased by 1/31/2020. Disney Rewards Dollars cannot be redeemed toward ticket purchases for Disney Live Events, including Disney on Broadway (in New York City and on tour), and *Disney On Ice* Productions.

¹⁰Joffrey's Coffee & Tea Co.[®] Offer: Enjoy free ground shipping on all orders of \$50 or more (U.S., Canada, UK). Use your Disney Visa Card for payment. Limit one free tumbler per customer, while supplies last. Not valid with other coupons or promotions or on sale items. Disney Gift Cards not accepted for payment. Offer valid through December 31, 2019. Other restrictions may apply.

Cardmember Offers: Offers made by Disney. JPMorgan Chase Bank, N.A. and its affiliates are not affiliates of Disney and are not responsible for offer fulfillment.

Deposit and credit card products provided by JPMorgan Chase Bank, N.A. Member FDIC © Disney and its related entities.



HAPPY HOLIDAYS FROM DISNEY REWARDS

Ring in the holidays with these festive Disney gift tags!

